

Recite Me Sub-Processors



Recite Me uses the third-party entities below (each, a “sub-processor”) to process personal data (i) on behalf of Recite Me customers; (ii) in accordance with customer instructions as communicated by Recite Me; and (iii) in accordance with the data processing agreement between Recite Me and the sub-processor.

Where Recite Me engages a Sub-Processor(s):

- I. Recite Me imposes obligations on its Sub-Processor(s) to implement appropriate technical and organisational measures; and
- II. Where a cross-border transfer of Personal Data occurs, Recite Me has performed a transfer risk assessment for such data transfer and implemented adequate safeguards, as required by applicable data protection laws.

For Recite Me employees: When adding or updating a sub-processor(s) transfer mechanism, please pick from the following list and add it to the table(s) below: Please select an option: ▾

1 Recite Me Group

The legal entities listed below are members of the Recite Me Group and act as sub-processors to support global platform delivery, 24/7 technical operations, and customer support. All intra-group transfers of personal data are governed by an Intra-Group Data Processing Agreement (DPA) incorporating the UK International Data Transfer Agreement (IDTA) and EU Standard Contractual Clauses (SCCs).

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
Recite Me Limited	Baltimore House, Baltic Business Quarter, Gateshead, Tyne and Wear, NE8 3DF	Provision of Services and Products provided by Recite Me Limited	All Personal Data which is necessary to provide the Recite Me Services	UK	N/A (domestic processing)	Security, Continuity and Data Protection
Recite Me NA LLC	12110 Sunset Hills Rd #600, Reston VA 20190, USA	Provision of Services and Products provided by Recite Me NA LLC	All Personal Data which is necessary to provide the Recite Me Services	USA	Intra-Group DPA (UK IDTA / EU SCCs)	Security, Continuity and Data Protection
Recite Me Pty Ltd	Level 25, 108 St Georges Terrace, Perth, WA 6000, Australia	Provision of Services and Products provided by Recite Me Pty Ltd	All Personal Data which is necessary to provide the Recite Me Services	Australia	Intra-Group DPA (UK IDTA / EU SCCs)	Security, Continuity and Data Protection

2 Core infrastructure and hosting

Cloud hosting, database management, firewalls and Disaster Recovery (DR) infrastructure supporting all Recite Me products.

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
OVH Limited	Becket House, 1 Lambeth Palace Road, London, SE1 7EU	Cloud hosting provider	Technical personal data (IP addresses) for users of the Assistive Toolbar. Any personal data displayed as text on the customers webpage(s) or contained within PDFs	UK, USA and Australia ¹ UK (London) USA (Oregon) Australia (Sydney)	UK: N/A (domestic processing) USA: UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs) Australia: UK International Data Transfer Agreements (UK IDTA)	Security Data Protection Data Centre Locations
Google Cloud EMEA Limited	70 Sir John Rogerson's Quay, Dublin, D02 C9D0	Cloud hosting provider	Technical personal data (IP addresses) for users of the Assistive Toolbar. Any personal data displayed as text on the customers webpage(s) or contained within PDFs. Encrypted backups	UK, USA and Australia ³ UK (London) USA (Los Angeles, California) Australia (Melbourne)	UK: N/A (domestic processing) USA: UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs) Australia: UK International Data Transfer Agreements (UK IDTA)	Security Compliance Regions & Zones Privacy Notice
Digital Ocean, LLC	105 Edgeview Drive, Ste. 425, Broomfield, CO 80021, USA	Cloud hosting for USA Accessibility Checker, USA PDF Accessibility Remediation and the UK Assistive Toolbar features (Simplified Content, Page Summary and Advanced Dictionary) ²	Technical personal data (IP addresses) for users of the Assistive Toolbar. Any personal data displayed as text on the customers webpage(s) or contained within PDFs.	UK (London) USA (San Francisco / New York)	UK: N/A (domestic processing) USA: UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs)	Security Data Processing Agreement

¹ Customer content is stored and processed in the region instructed by the Customer.

² Toolbar features stated are at the election of the Customer. See [section 4.6](#) for details.

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
Digital Pacific Pty Ltd	Level 11, 60 Pitt Street, Sydney, NSW 2000, Australia	Cloud hosting provider for Australian backup data (all products)	Any personal data displayed as text on the customers webpage(s) or contained within PDFs.	Australia (Sydney)	UK International Data Transfer Agreements (UK IDTA)	Service Agreements Sydney Data Centre
Fasthosts Internet Limited	2 Cathedral Walk, The Forum, Gloucester, GL1 1AU	Cloud hosting provider for Assistive Toolbar Docreader (PDF support feature)	Any personal data displayed as text on the customers webpage(s) or contained within PDFs.	UK (Worcester)	N/A (domestic processing)	Data Centres Privacy Notice
Cloudflare, Inc	101 Townsend Street, San Francisco, CA 94107, USA	Transport Layer Security (TLS) protection for customers accessing the Services	All Personal Data which is necessary to provide the Recite Me Services	Global	UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs)	Trust Hub Privacy & Data Protection Sub-Processors

3 Feature-specific and opt-in sub-processors

3.1 Assistive Toolbar

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
Google Cloud EMEA Limited	70 Sir John Rogerson's Quay, Dublin, D02 C9D0	Translation services and text-to-speech (TTS)	Any personal data displayed as text on the customers webpage(s) or contained within PDFs.	Global ³ EEA ⁵ USA ⁵	EEA: Adequacy USA: UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs)	Security Compliance Regions & Zones Privacy Notice

³ Customer content is stored and processed in the region instructed by the Customer.

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Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
Amazon Web Services EMEA SARL	38 Avenue John F. Kennedy, L-1855, Luxembourg	Translation services and text-to-speech (TTS)	Any personal data displayed as text on the customers webpage(s) or contained within PDFs.	UK ⁵ EEA ⁵ USA ⁵ Australia ⁵	UK: N/A (domestic processing) EEA: Adequacy USA: UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs) Australia: UK International Data Transfer Agreements (UK IDTA)	AWS Trust Centre Compliance Programs Sub-Processors
Microsoft Ireland Operations Limited	One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, D18 P521, Ireland	Translation services and text-to-speech (TTS) for Assistive Toolbar.	Any personal data displayed as text on the customers webpage(s) or contained within PDFs.	UK ⁵ EEA ⁵ USA ⁵ Australia ⁵	UK: N/A (domestic processing) EEA: Adequacy USA: UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs) Australia: UK International Data Transfer Agreements (UK IDTA)	Microsoft Trust Centre
CereProc Ltd	C/O Brodies LLP, Capital Square, 58 Morrison Street, Edinburgh, EH3 8BP	Text-to-speech (TTS) provider	Any personal data displayed as text on the customers webpage(s) or contained within PDFs.	EEA (Ireland)	Adequacy	Terms & Conditions

Note: For text-to-speech and translation services, it takes into account the end user's region then language before a service is selected. Therefore, specific sub-processors would only be in use for specific languages they support. For example, CereProc only provides Scottish and Irish Gaelic, so data would only be processed by them if either of those languages were selected by the end user.

3.2 Accessibility Auditing

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
Google Cloud EMEA Limited	70 Sir John Rogerson's Quay, Dublin, D02 C9D0	Google Workspace for the documentation and distribution of accessibility audit reports to customers.	Business contact details (name, email address, job title)	USA	UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs)	Security Compliance Regions & Zones Privacy Notice

3.3 Online Accessibility Training

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
LearnWorlds (CY) Ltd	LearnWorlds (CY) Ltd, Gladstonos 120, Foloune Building, 2nd Floor, B1, 3032, Limassol, Cyprus	Online accessibility training	Authorised employee names and business email addresses for account management purposes to use the online training platform.	EU (Frankfurt, Germany) USA (South Carolina Virginia)	EEA: Adequacy USA: UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs)	Privacy Policy Data Security

3.4 Artificial Intelligence (AI) powered features

The following sub-processors apply when customers enable features which use AI models. These features are on by default but customers can opt-out of them. Data is not used to train any AI models and Recite Me has zero-retention plans in place. For further information, please refer to our AI terms: [DPA and AI Terms](#) and Toolbar AI Disclaimer: [AI Disclaimer](#).

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
OpenAI OpCo, LLC	1455 3rd Street, San Francisco, CA 94158, USA	Page summary, simplified content, some translations services and advanced dictionary tools within the Assistive Toolbar. Accessibility improvement and document analysis and remediation tools within Accessibility Checker and PDF Accessibility Remediation.	Any personal data displayed as text on the customers webpage(s) or contained within PDFs.	USA	Standard Contractual Clauses (SCCs) and UK International Data Transfer Agreements (UK IDTA)	Security and privacy Terms of Use Terms & policies
Cerebras Systems Inc.	1237 E. Arques Avenue, Sunnyvale, CA 94085, USA	Translations services for Assistive Toolbar.	Any personal data displayed as text on the customers webpage(s) or contained within PDFs.	USA	UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs)	Trust Centre

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