

The vendors below are engaged by Recite Me for its own corporate administration, account management, and customer support communications. They do not act as sub-processors for Recite Me products or customer end-user application data. However, we publish them to ensure transparency for our activities as a Controller, in line with Articles 5(1)(a) and 24 of GDPR.

For Recite Me employees: When adding or updating a data processor(s) transfer mechanism, please pick from the following list and add it to the table(s) below: Please select an option: ▾

1 Corporate Infrastructure & Business Operations

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
Google Cloud EMEA Limited	70 Sir John Rogerson's Quay, Dublin, D02 C9D0	Google Workspace for business communications, email administration, including AI-assisted email drafting, refinement and summarisation, video conferencing and management of business documents	Business contact details (name, email address) and any personal data contained within email communications, meeting logs, or shared support documentation	USA	UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs)	Security Compliance Regions & Zones Privacy Notice
Element Creations Limited	10 Queen Street Place, London, EC4R 1AG	Business communications regarding customer queries	Business contact details (name and email address) and company name of customer contact(s) Recite Me are working with	UK (London)	N/A (domestic processing)	Legal Privacy Policy
Zoom Video Communications, Inc	55 Almaden Blvd, 6th Floor, San Jose, CA 95113, USA	Video conferencing for customer support calls	Name, email address, IP address, meeting metadata, chat logs, meeting audio/video recordings and transcripts (where recorded)	Global: ¹ EEA (Germany Netherlands) USA (San Jose Virginia) Australia (Sydney Melbourne) Canada (Toronto Vancouver) Singapore	EEA: Adequacy USA: UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs) All other locations: UK International Data Transfer Agreements (UK IDTA)	Compliance

¹ Zoom data centres are selected based on participants locations, to provide the best experience. Recite Me has restricted our use to these specific data centres, based on our operations.

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
Fathom Video Inc	2261 Market Street #4156, San Francisco, CA 94114, USA	Automated meeting transcription, call summarisation, and action-item tracking for customer support calls ²	Audio recordings, voice data, meeting transcripts, participant names, emails, and any personal data spoken during meetings	USA	UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs)	Trust Centre
Otter.ai, Inc	800 W El Camino Real, Ste 170, Mountain View, CA 94040, USA	Automated meeting transcription, call summarisation, and action-item tracking for customer support calls ²	Audio recordings, voice data, meeting transcripts, participant names, emails, and any personal data spoken during meetings	USA (Oregon)	UK extension to the EU-US Data Protection Framework and Standard Contractual Clauses (SCCs)	Privacy & Security Sub-processors Privacy Policy
Wispr AI, Inc	444 Townsend Street, San Francisco, CA 94107, USA	Automated meeting transcription, call summarisation, and action-item tracking for customer support calls ²	Audio recordings, voice data, meeting transcripts, participant names, emails, and any personal data spoken during meetings	USA (Northern Virginia)	Standard Contractual Clauses (SCCs) and UK International Data Transfer Agreements (UK IDTA)	Trust Centre DPA
HubSpot Ireland Limited	HubSpot Ireland Limited, HubSpot House, 1 Sir John Rogerson's Quay, Dublin, D02 CR67	Customer Relationship Management (CRM) and support	Business contact details (name, email address) and any personal data submitted by the customer within emails and attachments	EEA (Germany)	Adequacy	Legal Centre (Customers) Trust Center Privacy Policy Customer Terms of Service Sub-Processors

² Non-training agreements are in place

Recite Me Data Processors

Sub-Processor	Address	Purpose of Processing	Personal Data Categories	Processing Location(s)	Transfer Mechanism	Security and Privacy links
Atlassian Pty Ltd	Singel 236 1016 AB, Amsterdam, Netherlands	Support ticket management solution and service documentation	Business contact details (name, email address) and any personal data submitted by the customer within emails and attachments for internal triage	EEA (Ireland / Frankfurt, Germany)	EEA: Adequacy	Security Measures Legal Trust Center Sub-Processors

Last updated: 2nd October 2026